

SWABIZ  
TICKET TYPE COLUMN  
LEGEND

Ini: Initial booking on credit card

Ref: Refund to credit card

Exc: Exchange –unused funds used from an old PNR covered new PNR—no charge to credit card

Chg: Change made to an existing PNR through one of our reservations centers—  
The upgrade utilized unused funds

Upg: Upgrade to an existing PNR with a charge to the credit card

I/E: Mix of funds used—both unused funds and credit card

Xld: Cancelled